

CONNECTING YOUR DEVICE TO WI-FI

works
for us

Part of Citizens Advice Milton Keynes

1 Connecting on a PC (Windows 10/11)

Open network settings

- Open network settings by clicking on the Wi-Fi icon at the bottom right of the screen.
- This shows all available networks and lets you manage your connection.

Connect to Wi-Fi

- Select your Wi-Fi name (SSID) from the list.
- Enter the password found on your router.
- Once connected, you'll see a small Wi-Fi symbol with a check mark.

Using Ethernet (wired)

- Plug one end of the cable into your router and the other into your PC.
- A wired connection is automatic and usually more stable than Wi-Fi.

2 Connecting on mobile devices

Android

- Go to **Settings, Network & Internet, Wi-Fi**.
- Turn Wi-Fi on to see available networks.
- Select your network and enter the password.
- Once connected, you'll see a Wi-Fi icon at the top of your screen.

iPhone (iOS)

- Open **Settings** then **Wi-Fi**
- Turn Wi-Fi on to see available networks.
- Select your Wi-Fi name and enter the password.
- Once connected, you'll see a Wi-Fi icon in the status bar.

3 Accessing network settings

- **Windows:** Settings, Network & Internet, Advanced Network Settings for IP and troubleshooting options.
- **Android:** Tap the connected network for details like signal strength and IP address.
- **iPhone:** Tap the small **i** icon next to your connected Wi-Fi to view settings.

4 Connecting to public Wi-Fi (e.g., coffee shops, hotels, friends houses)

- **Finding the network:** Look for the Wi-Fi name provided by the place (often posted in the cafe, hotel reception, or given by a friend).
- **Logging in:** Some public networks need a password or web page login. Follow any on-screen prompts.

Security tips

- Avoid using public Wi-Fi for banking or sensitive accounts unless you use a VPN (virtual private network).
- Turn on your device's **“Forget Network”** or disconnect after use so it does not automatically reconnect next time.
- Ensure “Sharing” is off on your PC (Windows: **Settings, Network, Advanced, Turn off Network Sharing**).
- When at a friend’s house, use their private Wi-Fi like you would at home, it’s usually safer than public networks.

