

HOW TO DO ONLINE BANKING ON YOUR PHONE

works
for us

Part of Citizens Advice Milton Keynes

1 Make sure you have an account



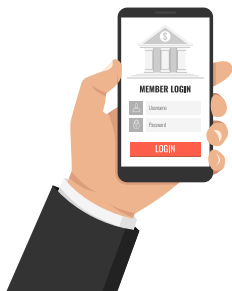
You need a bank account with online banking enabled. If you're not sure, contact your bank or visit a branch.

2 Download your bank's official app.



Go to the App store (iPhone) or Google Play (Android).

Search for your bank's name (e.g, Monzo, Lloyds, Santander)



Download the official app (check for the bank's logo and developer name)

3 Set up the app

Use a strong phone lock (PIN, fingerprint or face ID).

Never share your banking passwords.



4 Access online banking

Once logged in, you can

- Check your balance
- Transfer money
- Deposit checks using the camera (if supported)
- View transaction history



5 Stay safe

Only use secure Wi-Fi or mobile data, avoid public Wi-Fi

